



April 2009

Von Karpinski, Director
GMS INNOVATION P/L
PO Box 1010, Prospect East, SA, 5082

The GMS ImageLifter™ scissor lift trolley

Dear Von

The ImageLifter™ trolleys have provided major benefits of **safe manual handling, reliability and convenience** in a variety of situations in our funeral homes. This frequently means that one staff member can safely do work which previously took two people, benefiting our company by saving time, cost, effort and risk of injury

The trolleys have proven to be very straightforward, safe, versatile and suitable to use for all staff

There has been a noticeable reduction in lifting strain for staff and no accidents or injuries have occurred when using the equipment. There has been a remarkable flow on effect on staff morale resulting in an increase in customer service.

Having the mechanical linear actuator that eliminates the use of hydraulic fluids (that leak and cause slip hazards) as well as the easy push - button battery powered raising system being free of power cord obstacles provides convenience and a safer workplace for all employees.

The User's Manual is so easy to read and consistent, providing sufficient relevant information for safe use and maintenance of the ImageLifter™ trolley. We were able to add it straight into our OHS&W systems manual saving on time and staff resources.

Overall we are very satisfied with our purchases of the GMS ImageLifter™ trolleys. They have proven to be an excellent product providing solutions to some long standing funeral industry specific needs.

In addition we have been very pleased with the excellent professionalism, follow up and customer service provided by GMS Innovation Pty Ltd and have no hesitation in recommending your company to others.

Thank you
Regards

Raymond Weier
Shared Services Manager
Invocare WA